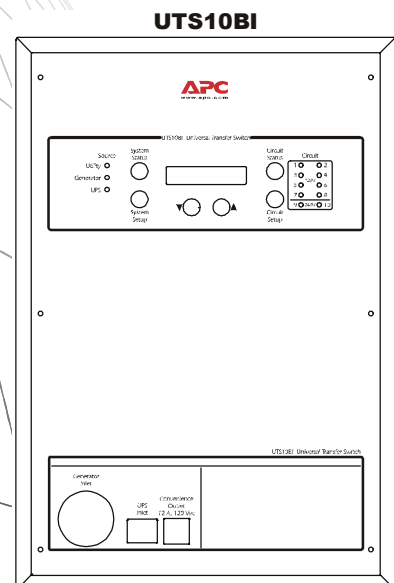


Site Preparation and Installation Guide

Universal Transfer Switch

**UTS6
UTS6H
UTS6BI
UTS10BI**



Introduction

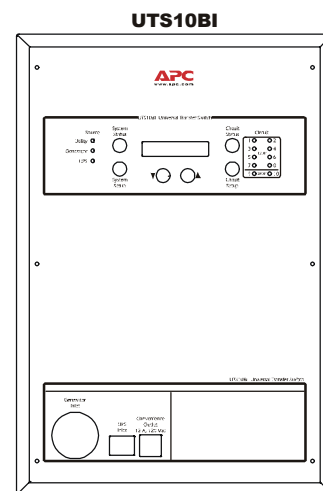
About this product

The American Power Conversion® (APC®) Universal Transfer Switch (UTS) is a fully automatic transfer switch for use in optional standby systems in homes or small businesses. This unit provides safe, convenient power for up to ten circuits in the home or office. Power is derived from one or two independent backup sources. Backup sources being a generator, an uninterruptible power supply (UPS), a solar inverter, or another alternative energy source.

When connected to home appliances, computers, or entertainment equipment the backup power sources provide power during utility power outages. When a UPS is used in the configuration, connected equipment (load), can be protected from utility brownouts, sags, surges, and power outages. The UPS provides continuous power from the internal battery until utility power returns to safe levels or the battery is fully discharged.

The models supported by this manual vary in appearance and have some variation in function.

Individual model functionality will be addressed in this manual.



Protect your investment

Fill out the Warranty Registration Card found in the documentation package, or register your purchase online at www.apc.com:

- This will guarantee that the owner receive all of the information and special offers qualified for as the owner of this product.
- This will confirm the owners right to maximum protection under the Warranty terms and conditions.
- This will confirm yourself as the owner of the product in the event of fire, theft or loss.

Recommended tools

The following are tools that will be used for the installation of the UTS:

- Phillips screw driver
- standard screw driver
- wire cutter/stripper for 10-12 gauge wire
- utility knife
- insulated pliers
- Robertson #3 square head bit

Unpack and Inspect

Inspect the UTS upon receipt. Notify the carrier and dealer if there is damage.

The packaging is recyclable; save it for reuse or dispose of it properly.

Check the package contents:

All Units	Additional contents for UTS6/UTS6H/UTS6BI	Additional contents for UTS10BI
UTS	Hardware:	Hardware:
UTS-to-UPS power cord	• male-to-male .25 inch bypass FastOns (six)	• male-to-male .25 inch bypass FastOns (ten)
Site Preparation and Installation Guide	• .50 in x .27 in plastic ID spacers (four)	• .50 in x .27 in plastic ID spacers (four)
Quick Install Guide	• 20 A, 600 Vac class CC fuse (one)	• 20 A, 600 Vac class CC fuse (one)
Operation Manual	• 2 x 10 AWG solid wire nuts (six)	• 2 x 10 AWG solid wire nuts (ten)
Warranty Registration card		

Safety and Regulatory Information - save this information

Read the Site Preparation and Installation Guide and the Operation Manual before installing and operating the UTS.

Read, understand, and follow the *Safety Precautions* in this manual.

Safety Precautions

- **Adhere to all national and local electrical codes when installing, configuring and operating the UTS.**
- **Installation of the UTS must be performed by a licensed electrician.**
- Prior to installing the UTS have a licensed electrician check that the wiring in the home or office meets all local and national electrical codes.
- Use only outlet mounted AFCI and GFCI circuit interrupters with the UTS.
- This unit must be connected to a properly grounded utility power source.
- Do not install or operate this unit near a source of water or in an environment where the relative humidity could exceed 95% (non-condensing).
- **DO NOT** operate a generator inside a building. Operating a generator inside a building can cause death by asphyxiation.
- **DO NOT** allow the total load connected to the UTS to exceed the limits listed in this document.
- There are no user serviceable components in this unit. Removing the cover from this unit by unqualified persons can present a shock hazard and may void the warranty.
- Periodically inspect all power cords to ensure:
 - secure connections
 - proper routing to ensure cords are not pinched, frayed, or stepped on
- If the UTS is damaged, disconnect the main circuit breaker and contact APC at **www.apc.com**.



Warning: Stop using the unit immediately if any of the following conditions arise.

- Conduit or receptacles have been damaged
- Objects have fallen into the unit
- Liquid has spilled into the unit
- The unit has been exposed to rain
- The unit has been dropped or damaged in any way
- The unit does not operate properly

Contact APC at www.apc.com, to arrange service for the unit.

Specifications

UTS Specifications	UTS6/UTS6H	UTS6BI	UTS10BI
Electrical			
Input - Utility			
Input line	Circuit: 12 AWG Neutral: 10 AWG	Circuit: 12 AWG Neutral: 10 AWG	Circuit: 12 AWG Two Neutral: 10 AWG
Voltage range	84 V to 142 V	84 V to 142 V	84 V to 142 V
Nominal voltage	120 V/240 V single phase	120 V/240 V single phase	120 V/240 V single phase
Rated voltage	120 Vac	120 Vac & 240 Vac	120 Vac & 240 Vac
Allowable frequency	47 Hz to 63 Hz	47 Hz to 63 Hz	47 Hz to 63 Hz
Rated current	20 A per circuit	20 A per circuit	20 A per circuit
Input - Backup1 (Generator)			
Input line	UTS6 model: L14-20 male UTS6H model: L5-30 male	L14-20 male	L14-30 male
Nominal voltage	UTS6 model: 120 V/240 V single phase UTS6H model: 120 V single phase	120 V/240 V single phase	120 V/240 V single phase
Rated voltage	120 Vac	120 Vac & 240 Vac	120 Vac & 240 Vac
Frequency	47 Hz to 63 Hz	47 Hz to 63 Hz	47 Hz to 63 Hz
Rated Current	UTS6 model: 20 A UTS6H model: 30 A	20 A	30 A 50 A hardwired
Maximum voltage	84 Vrms to 142 Vrms	84 Vrms to 142 Vrms	84 Vrms to 142 Vrms
Input - Backup2 (UPS)			
Input line	IEC 320 male	IEC 320 male	IEC 320 male
Nominal voltage	120 V single phase	120 V single phase	120 V single phase
Rated voltage	120 Vac	120 Vac	120 Vac
Frequency	47 Hz to 63 Hz	47 Hz to 63 Hz	47 Hz to 63 Hz
Rated Current	15 A	15 A	15 A
Maximum voltage range	84 Vrms to 142 Vrms	84 Vrms to 142 Vrms	84 Vrms to 142 Vrms

UTS Specifications	UTS6/UTS6H	UTS6BI	UTS10BI
Output			
Nominal voltage 120 V circuits	120 V six total	120 V four total	120 V eight total
Nominal voltage 240 V circuits	N/A	240 V one across Phase A & B	240 V one across Phase A & B
Current per circuit	20 A maximum	20 A maximum	20 A maximum
Current for circuits combined	60 A maximum	60 A maximum	100 A maximum
Convenience outlet type	NEMA 5-15 female 120 V 15 A	NEMA 5-15 female 120 V 15 A	NEMA 5-15 female 120 V 15 A
Protection APC recommends that a licensed electrician replace blown fuses.	All models use UL-Listed Class CC Branch rated fuses 15 A or 20 A		
Recommended 15 A fuses	Ferraz-Shawmut ATMR15 Littelfuse KLKR015 Bussman LP-CC-15		
Recommended 20 A fuses	Ferraz-Shawmut ATMR20 Littelfuse KLKR020 Bussman LP-CC-20		
Environmental			
Operating temperature	-25° C to 40° C -13° F to 104° F	-25° C to 40° C -13° F to 104° F	-25° C to 40° C -13° F to 104° F
Operating humidity	5% to 95%	5% to 95%	5% to 95%
Storage temperature	-40° C to 85° C -40° F to 185° F	-40° C to 85° C -40° F to 185° F	-40° C to 85° C -40° F to 185° F
Operating Elevation, maximum	3000 m (10,000 ft)	3000 m (10,000 ft)	3000 m (10,000 ft)
Storage elevation, maximum	15000 m (50,000 ft)	15000 m (50,000 ft)	15000 m (50,000 ft)
Physical - install the UTS within one foot of the building circuit breaker panel			
Unit dimensions	39.4 x 49.8 x 8.3 cm 15.5 x 19.6 x 3.3 in	39.4 x 49.8 x 8.3 cm 15.5 x 19.6 x 3.3 in	39.4 x 59.4 x 8.3 cm 15.5 x 23.4 x 3.3 in
Unit weight	21.5 lbs	21.5 lbs	27.5 lbs
Packaged dimensions	18.7 x 22.9 x 8.4 in	18.7 x 22.9 x 8.4 in	18.7 x 26.8 x 8.4 in
Packaged weight	25 lbs	25 lbs	31 lbs
Generator Interface - Automatic, Remote Start/Stop			
Generator Start/Stop	Individual separate relay contact closure; programmable, normally open (NO) and normally closed (NC)		
Start Delay	30 sec to 60 min	30 sec to 60 min	30 sec to 60 min
Stop Delay	30 sec to 60 min	30 sec to 60 min	30 sec to 60 min
Generator Exercise (Test)	Every two weeks	Every two weeks	Every two weeks
Options & Accessories			
Universal Transfer Switch Hardwire Kit			
APC UTS Automatic Remote Start/Stop Kit			
Spare fuses			

UTS Configurable Features

Feature	Description
Uninterruptible Power Supply	<ul style="list-style-type: none"> • provides UPS backup for uninterrupted operation and power protection • provides backup power until the generator comes on line
Adaptive Load Management (ALM)	<p>Provides automatic shut off (referred to as load shedding), of select circuits during blackout conditions</p> <ul style="list-style-type: none"> • prevents power surges and overload conditions from stalling a generator, or tripping circuits • increases generator efficiency by 20% or more during prolonged power outages • automatically reconnects loads once the overload conditions have been corrected
Load Transfer	<p>Provides automatic transfer of select loads between a generator and a UPS</p> <ul style="list-style-type: none"> • minimizing power interruptions due to overload conditions • maximizing power availability
Time Management & Load Shedding	<p>Time management feature sets maximum and minimum times for ALM to run Refer to the <i>Configuration and Setup</i> section in this manual for detailed functionality</p>
Voltage Sensitivity	<p>Settings determine how the UTS reacts to momentary power fluctuations MEDIUM - factory default LOW - useful when frequent, small power fluctuations DO NOT require UTS intervention HIGH - recommended ONLY for loads that are very sensitive to small, brief power fluctuations</p>
Security Mode also referred to as vacation mode	<p>When security mode is set to ON, the UTS automatically cycles power to circuits at a rate of two hours on and two hours off Recommended for use on strategic light circuits during vacations</p>
Bypass Mode	<p>During bypass mode operation all circuits utilize utility power ONLY</p> <ul style="list-style-type: none"> • Backup power sources are not utilized regardless of the quality or condition of utility power • Overload protection remains available during bypass mode operation
Liquid Crystal Display (LCD)	<ul style="list-style-type: none"> • During initial setup and configuration the LCD displays the particular setting or value that is to be entered or changed • During regular operation the LCD is used with various LED indicators and push buttons providing UTS status messages, warnings • During regular operation the LCD is used with various LED indicators and push buttons to perform required actions
Automatic Start/Stop Operation	<p>Semiautomatic operation: The UTS automatically switches to generator power once the generator has been connected and turned on. Fully automatic, compatible, remote controlled, auto stop/start generators require:</p> <ul style="list-style-type: none"> • APC UTS Generator Hardwiring Interface Kit • APC UTS Automatic Remote Start/Stop Kit <p>For ordering details contact APC through the Web site, www.apc.com.</p>

Site Planning and Preparation

Select a location

Select a suitable location that meets the environmental specifications and safety requirements of the UTS. Refer to the *Specifications* table in this manual.

This unit is intended for wall mounting, either recessed into the wall for a flush mounting, or surface mounted on the wall. The unit has built in brackets for mounting. Refer to the *UTS Installation* section in this manual for details.

The UTS must be installed within one foot of the building circuit breaker panel.

Determine circuit usage

The circuits in the circuit breaker panel should be labeled indicating the load each circuit supports. If the circuits are not labeled, APC recommends working with a licensed electrician to label them.

With the assistance of a licensed electrician:

- determine which circuits support the most vital loads in the home, and should be connected to the UTS.
- determine which lights, appliances, and electrical devices are most essential and should have a backup power supply in the event of a power outage.
- discuss what backup power sources are to be connected to the UTS.
- discuss the capabilities of the backup power sources to be connected to the UTS.

A **Quick Install Guide** is supplied with the UTS. In this guide find:

- the *UTS Wiring Plan* table that should be filled in with the electrician. This table will provide an overview of circuits, connected loads, and voltage requirements for use when configuring the UTS.
- the *Backup Power Sources Configuration* table that should be filled in with the electrician. This table will provide an overview of the backup power sources to be connected, and basic information concerning the power source and configuration of the supporting circuits.



Note: Special note regarding Circuit1.

- **Circuit1** loads will receive backup power **ONLY** from the **BACKUP1 (GENERATOR)** power source.
- The **Convenience Outlet** is powered by **Circuit1**.
The wattage of any load connected to the **Convenience Outlet** on the UTS is added to the wattage of any load connected to **Circuit1**.

Backup power sources

Refer to the *Specifications* table in this manual for information on UTS circuit specifications.

Generators

Review the specifications and other important information for the generator to be connected to the UTS. This information will determine the configuration of the UTS circuits.

Refer to the *Specifications* table in this manual for compatible generator specifications.

Generator Load Balance

Follow these steps to ensure load balance for the generator. **UTS6/UTS6BI/UTS10BI models only**

1. Determine the total power rating required if all connected loads were to run continuously and simultaneously.
 - a. Most home appliances operate for short periods of time. ALM intelligently manages the loads. Refer to the **Operation Manual** for a complete description of ALM functionality.
 - b. With ALM enabled, a generator should be capable of delivering approximately 20% or more average energy than with ALM disabled. With ALM enabled, the actual power rating of the generator can be much be less than the total power rating.
2. Estimate the total power for phase 1 and the total power for phase 2. If the total power for the phases are not equal or close to equal, then some of the loads must be swapped between the phases or be moved to another circuit not supported by the generator. This will better balance the power between the phases and ensure optimum generator operation.

Uninterruptible Power Supply (UPS)

A UPS provides:

- backup power during a power outage
- protection for connected loads from possible damage caused by power fluctuations

Refer to the *Specifications* table in this manual for compatible UPS specifications.

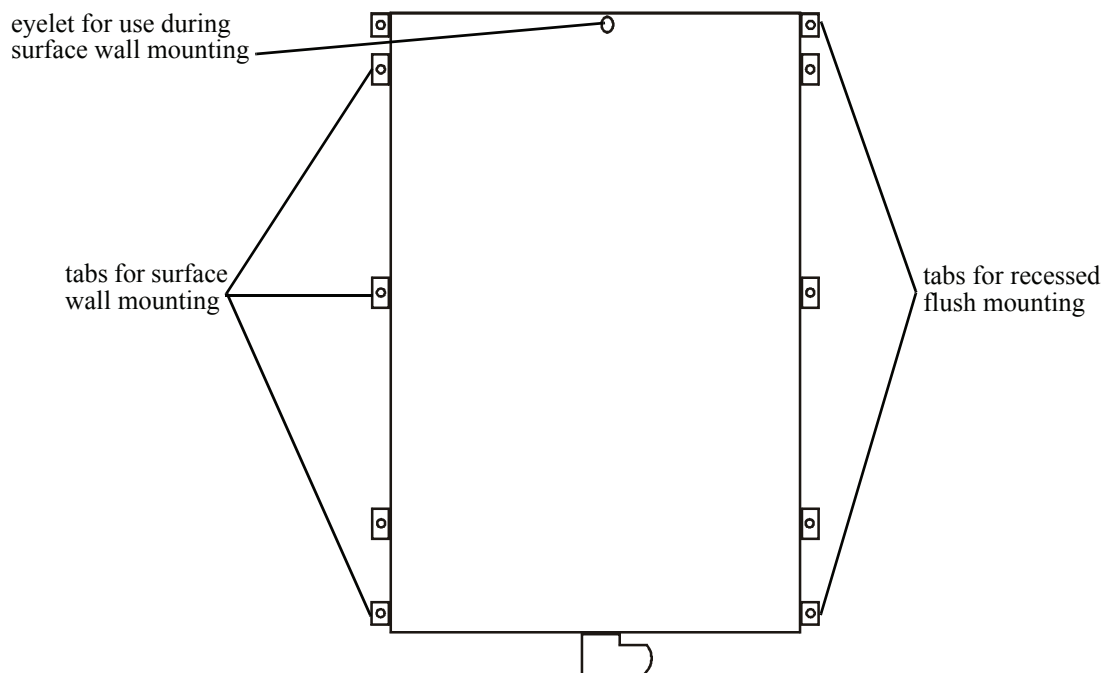
Installation

Adhere to all national and local electrical codes.

This unit is intended for wall mounting, either recessed into the wall for a flush mounting, or surface mounted on the wall. The unit has built in tabs for mounting. Spacers are supplied in the accessories kit, for use in installations where the wall will have wallboard applied after the UTS installation is complete.



Caution: The UTS must be installed within one foot of the building circuit breaker panel. If the UTS must be located further than one foot from the circuit breaker panel, a licensed electrician must extend the wiring using standard electrical wiring conduit and junction boxes.



Surface mount installation

1. Hang the UTS on a nail using the mounting eyelet located on the rear of the unit.
2. Locate two 16 inch on center wall studs within one foot of the building circuit breaker panel.
3. Mark the wall identifying the location of the mounting tabs.
4. Secure the UTS to the wall using six screws appropriate for the UTS weight and the wall material on which the unit is being installed.
5. Proceed to the section in this manual, *Connect UTS to circuit breaker panel*.

Flush mount installation

1. Remove the six surface mounting tabs on the UTS using pliers to break the tabs off.
2. Remove the screws that secure the cover on the UTS, and remove the cover.
3. Locate two 16 inch on center wall studs within one foot of the building circuit breaker panel.
4. Mark the wall identifying the desired location for the UTS.
5. Cut an opening in the wall to accommodate the UTS, 21.3 in x 14.25 in (54.1 cm x 36.2 cm).
6. Mark the wall identifying the location of the mounting tabs.
7. Position the UTS in the opening. Secure the UTS to the wall using four screws appropriate for the UTS weight and the wall material on which the unit is being installed.
Use spacers supplied in the accessories kit, for installations where the wall will have wallboard applied after the UTS installation is complete.
8. Replace the UTS cover removed in Step 2.
9. Proceed to the section in this manual, *Connect UTS to circuit breaker panel*.

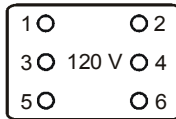
Connect UTS to circuit breaker panel

1. Disconnect power to the circuit breaker panel.
2. Remove the knockout on the building circuit breaker panel enclosure.
3. Insert the wires extending from the UTS flexible conduit, through the hole created by the knockout in the circuit breaker panel enclosure.
4. Secure the flexible conduit using the locknut on the flexible conduit.

UTS circuits

UTS6/UTS6H

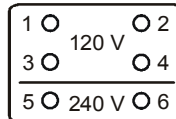
Circuit



120 V circuits ONLY

UTS6BI

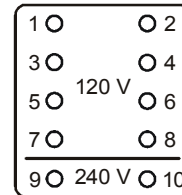
Circuit



Together, circuits 5 and 6 form a dedicated 240 V circuit. DO NOT use these circuits as individual 120 V circuits.

UTS10BI

Circuit



Together, circuits 9 and 10 form a dedicated 240 V circuit. DO NOT use these circuits as individual 120 V circuits.



Note: *UTS6/UTS6H* - Utilizing all of the UTS circuits is not necessary. However, Circuits 5 and 6 must be connected to the building circuit panel and must receive power for the UTS to function. Circuits 5 and 6 must be connected to circuits that are in opposite phases so that 240 V is present across the circuits 5 and 6.

UTS6BI/UTS10BI - Utilizing all of the UTS circuits is not necessary. However, the dedicated 240 V circuits must be connected to the building circuit panel and must receive power for the UTS to function.

120 V circuit wiring

Consult the *UTS Wiring Plan* table in the **Quick Install Guide** that was filled in previously.

1. Locate the circuit breaker on the circuit breaker panel to be connected to **circuit1** of the UTS.
2. Switch the circuit breaker OFF.
3. Loosen the screw securing the electrical wire, and remove the wire.
DO NOT trim this wire.
4. Locate wires **1 IN** and **1 OUT** in the bundle of wires coming from the UTS. Route these wires to the circuit breaker identified in Step 1.
5. Strip off 5/8 inch insulation from the end of the wire labeled **1 OUT**.
6. Insert the stripped **1 OUT** wire and the wire previously disconnected from the circuit breaker into a wire nut supplied in accessories kit. Twist the wire nut to ensure an electrical connection between the two wires. Tuck the wires inside the circuit breaker panel.
7. Strip off 5/8 inch insulation from the end of the wire labeled **1 IN**.
8. Insert the stripped end of the **1 IN** wire into the circuit breaker and tighten the screw to secure the wire.
9. Identify the remaining 120 V circuits to be connected to the UTS. Repeat steps 2 through 6 for each circuit.

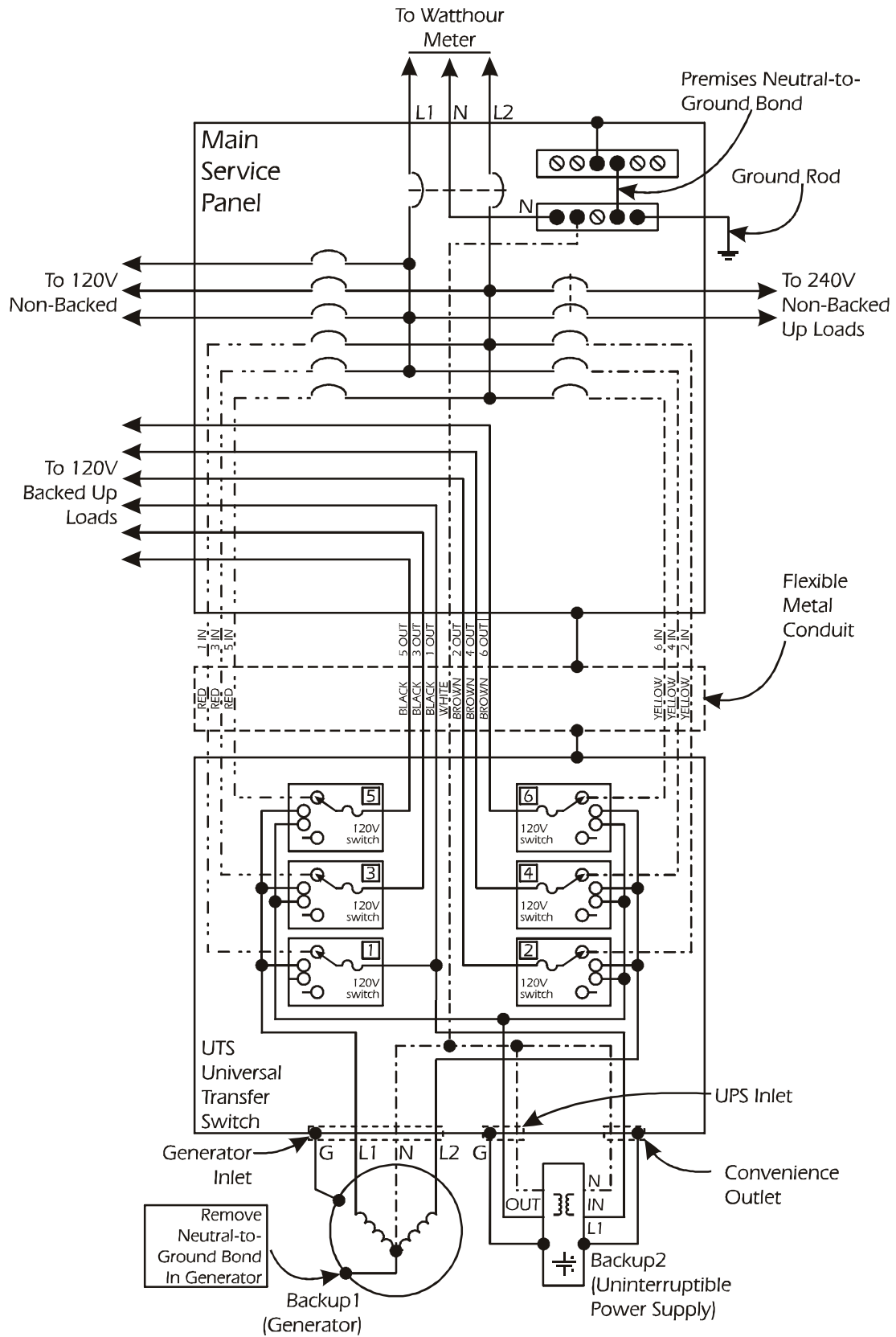
240 V circuit wiring

Consult the *UTS Wiring Plan* table in the **Quick Install Guide** that was filled in previously.

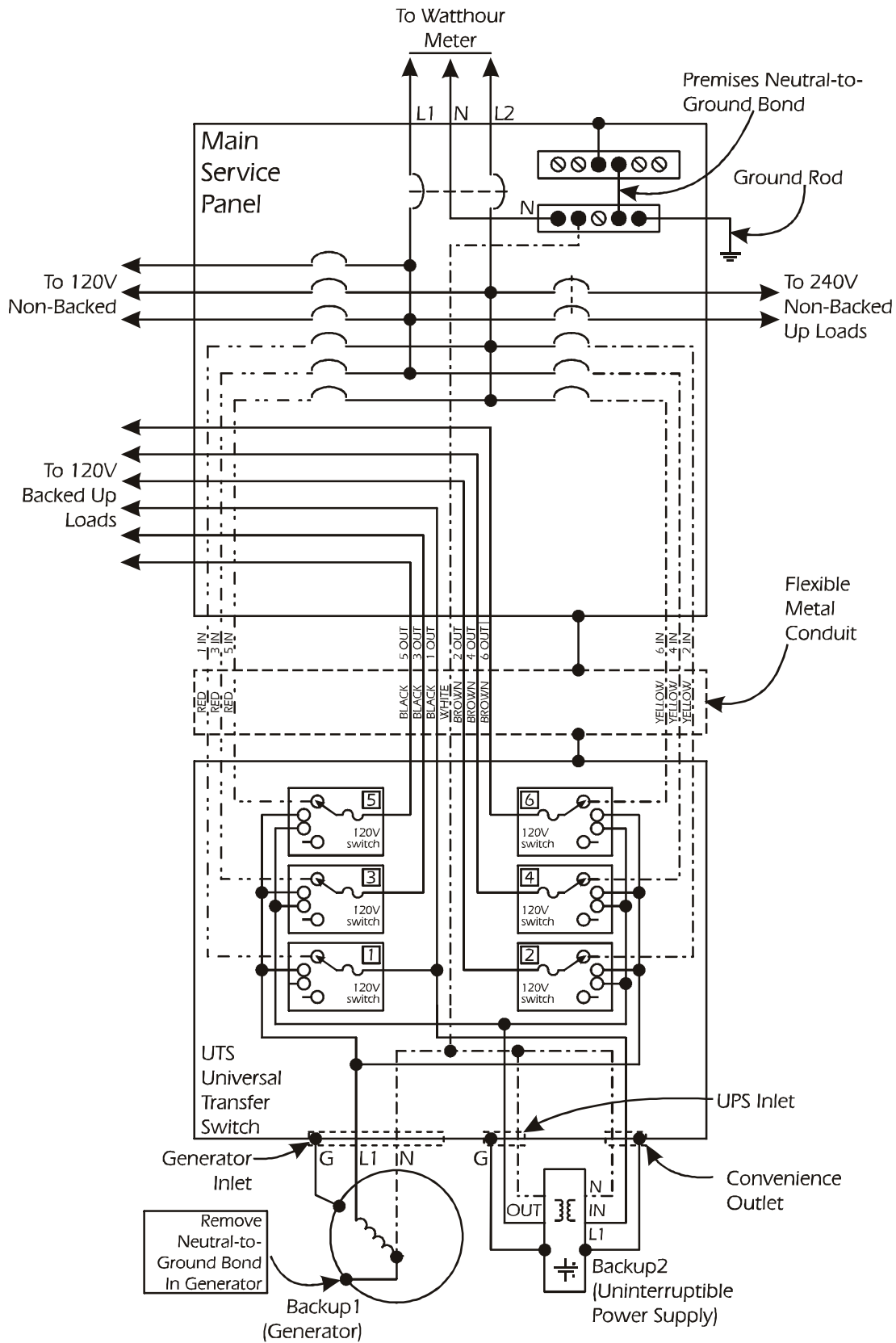
The UTS6 and UTS6H provide 120 V circuits only. The UTS6BI utilizes circuits 5 and 6 as a dedicated 240 V circuit. The UTS10BI utilizes circuits 9 and 10 as a dedicated 240 V circuit.

1. Locate the 240 V, 2-pole circuit breakers on the circuit breaker panel. A 2-pole circuit breaker has an interlock that forces the two circuits to open and close together.
2. Switch the circuit breakers OFF.
3. Loosen the screws securing the electrical wires, and remove the wires.
DO NOT trim these wires.
4. *For a UTS6BI*, locate wires **5 IN, 5 OUT** and **6 IN, 6 OUT** in the bundle of wires coming from the UTS. Route these wires to the circuit breaker identified in Step 1.
5. *For a UTS10BI*, locate wires **9 IN, 9 OUT** and **10 IN, 10 OUT** in the bundle of wires coming from the UTS. Route these wires to the circuit breaker identified in Step 1.
6. Strip off 5/8 inch insulation from the ends of the wires in the bundle coming from the UTS:
 - a. *for a UTS6BI*, **5 OUT** and **6 OUT**
 - b. *for a UTS10BI*, **9 OUT** and **10 OUT**
7.
 - a) Insert the stripped **5 OUT** wire (*UTS6BI*), and the wire previously disconnected from the circuit breaker into a wire nut supplied in accessories kit. Twist the wire nut to ensure an electrical connection between the two wires. Tuck the wires inside the circuit breaker panel. Repeat this process with the **6 OUT** wire and the second circuit breaker in the 2-pole configuration.
 - b) Insert the stripped **9 OUT** wire (*UTS10BI*), and the wire previously disconnected from the circuit breaker into a wire nut supplied in accessories kit. Twist the wire nut to ensure an electrical connection between the two wires. Tuck the wires inside the circuit breaker panel. Repeat this process with the **10 OUT** wire and the second circuit breaker in the 2-pole configuration.
8. Strip off 5/8 inch insulation from the ends of the wires in the bundle coming from the UTS:
 - a. *for a UTS6BI*, **5 IN** and **6 IN**
 - b. *for a UTS10BI*, **9 IN** and **10 IN**
9.
 - a) Insert the stripped end of the **5 IN** wire (*UTS6BI*), into the circuit breaker and tighten the screw to secure the wire. Repeat this process with the **6 IN** wire and the second circuit breaker in the 2-pole configuration.
 - b) Insert the stripped end of the **9 IN** wire (*UTS10BI*), into the circuit breaker and tighten the screw to secure the wire. Repeat this process with the **10 IN** wire and the second circuit breaker in the 2-pole configuration.

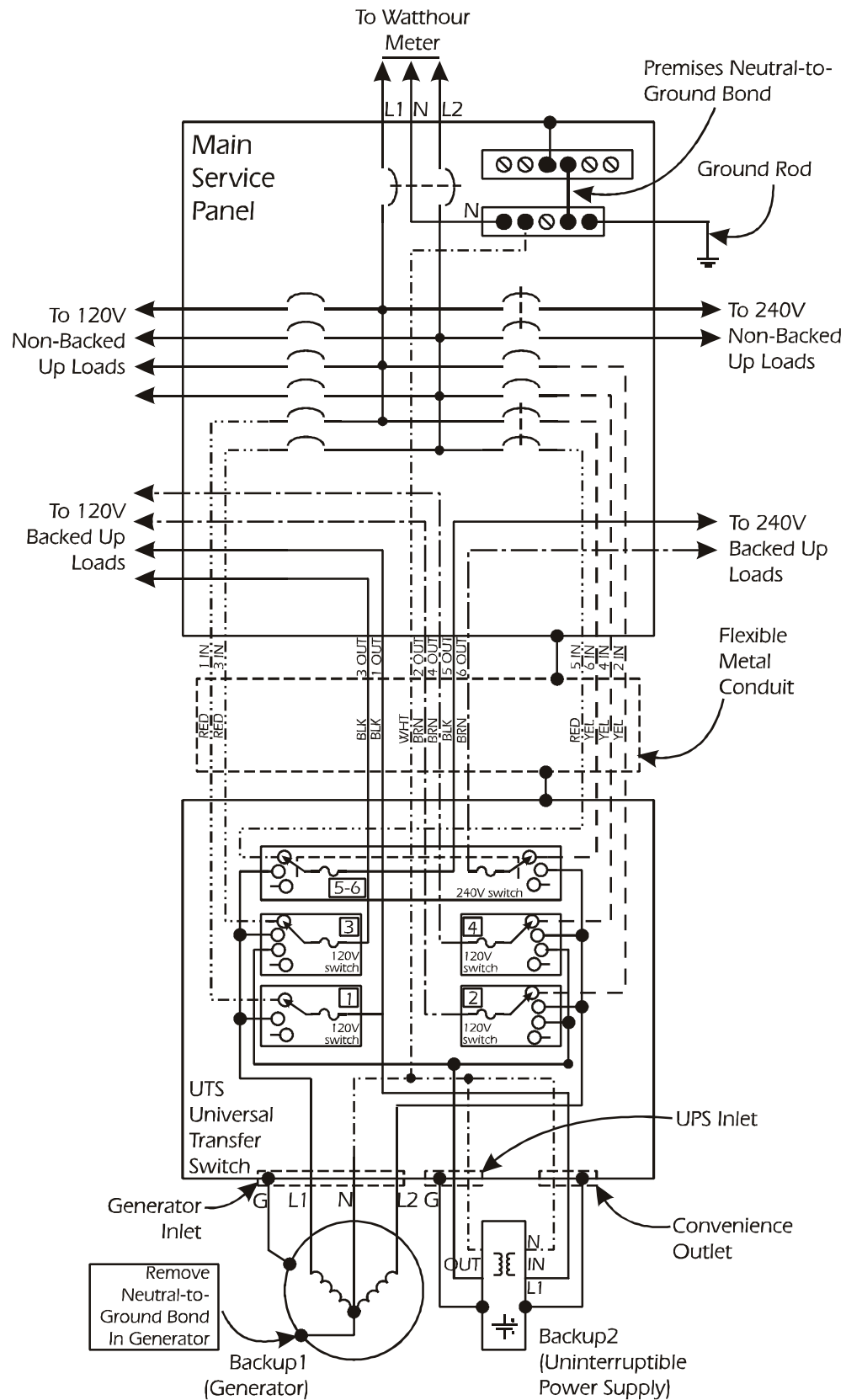
Wiring schematics UTS6



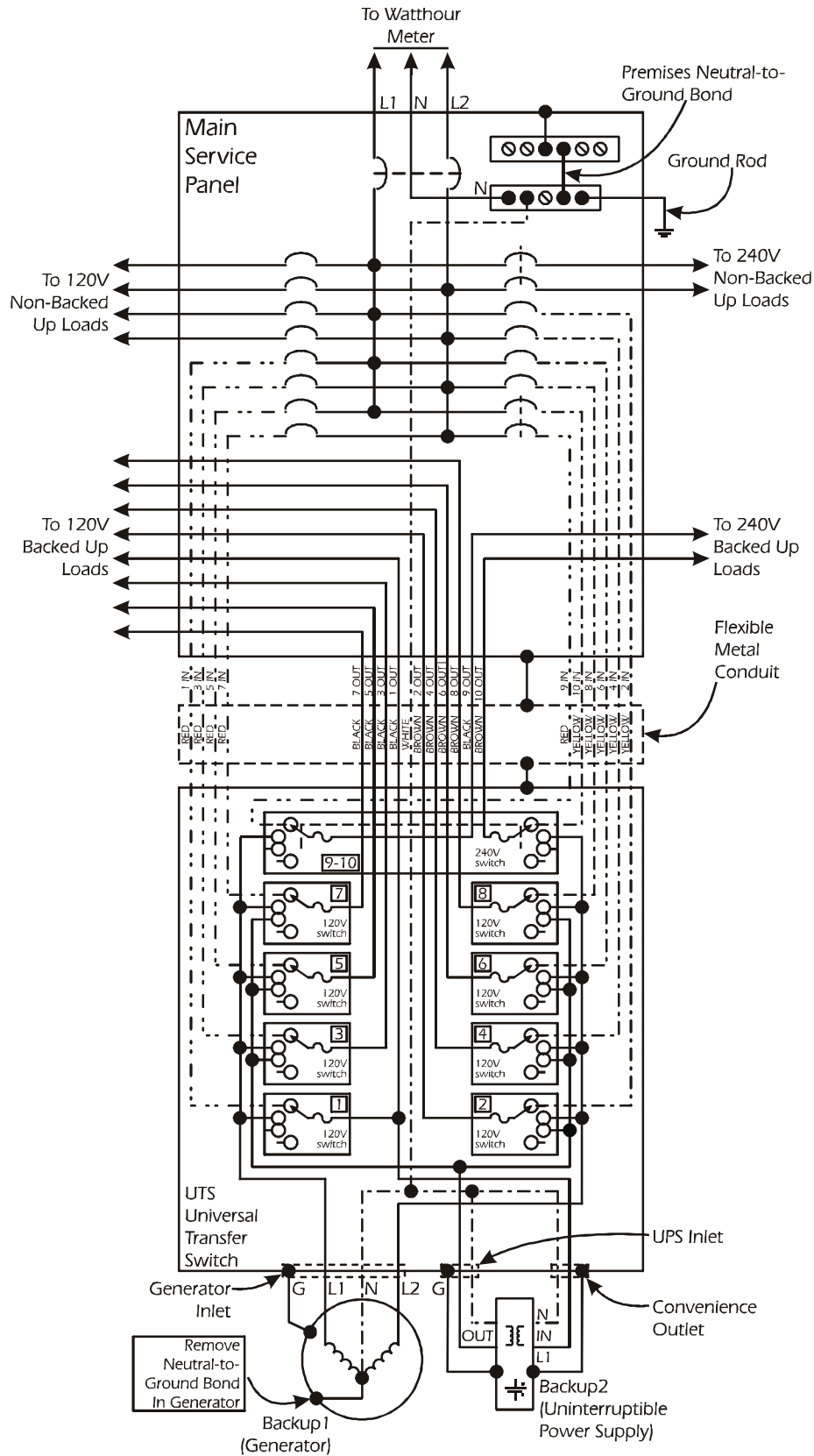
Wiring schematics UTS6H



Wiring schematics UTS6BI

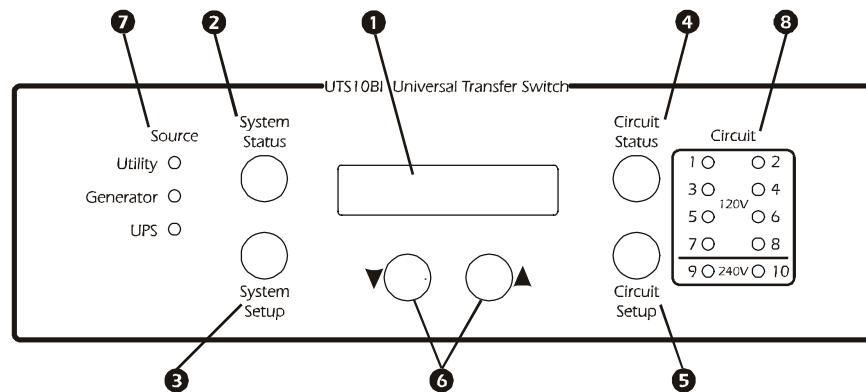


Wiring schematics UTS10BI



UTS Controls and Indicators

The UTS controls and indicators are located on the front of the UTS.

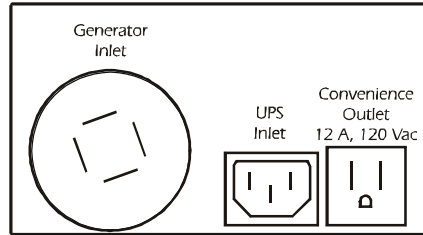


	Control or Indicator	Description
❶	LCD	<ul style="list-style-type: none"> Displays two lines with 20 characters per line Displays UTS status, warnings, general information Displays the value or setting that is being entered or changed during configuration and setup
❷	System Status button	Cycles the UTS through the default or selected system status options
❸	System Setup button	Used to configure the UTS system options
❹	Circuit Status button	Cycles the UTS through the circuits displaying the status of each on the LCD
❺	Circuit Setup button	Used to configure the UTS individual circuit options
❻	Down/Up arrow buttons	Used to scroll through steps for configuration and to scroll between status and informational displays
❼	Source LEDs Utility Generator UPS	<ul style="list-style-type: none"> Solid green LED illumination indicates that the power source is ON and is functioning normally No LED illumination indicates that the power source is OFF or is outside specified limits A flashing green LED indicates that a fault condition exists for that power source, and should be corrected
❽	Circuit LEDs	<p>The number of circuit LEDs varies dependent on the model of UTS</p> <ul style="list-style-type: none"> Red LED illumination indicates that the UTS circuit is receiving power from one of the power sources No illumination indicates that circuit is receiving no power A flashing red LED indicates that a fault condition exists and should be corrected

UTS Power Connectors

The power connectors are located on the front of the UTS.

UTS10BI



Connect Power to the UTS

Verify circuit connections

1. Reconnect power to the circuit breaker panel and switch ON all of the circuit breakers.
2. Confirm the following:
 - a. *UTS6/UTS6H* - confirm that the circuits supporting the UTS circuits 5 and 6 are switched ON
 - b. *UTS6BI* - confirm that the 2-pole circuit supporting the UTS circuits 5 and 6 is switched ON
 - c. *UTS10BI* - confirm that the 2-pole circuit supporting the UTS circuits 9 and 10 is switched ON

Connect the UTS power cord to utility power

When the UTS is connected to utility power these two messages appear on the LCD screen and the **Utility Source** LED will illuminate.

APC - LEGENDARY
RELIABILITY

UTS UNIVERSAL
TRANSFER SWITCH

Initial Setup

After several initializing LCD screens appear and the **Utility Source** LED illuminates, the LCD will display this message:

STARTING UTS WIZARD -
ANY KEY TO CONTINUE

UTS Setup Wizard

The **Setup Wizard** enables the user to:

- view the factory default parameter settings for the UTS
- change the parameters for the UTS
- reset all parameters to the factory default settings



Note: The settings and values selected will change immediately after an arrow button is pressed.

The LCD will revert back to the starting display message after 30 seconds with no activity.

Backup1 Source Type

The factory default setting is **GENERATOR**. The generator inlet located on the front of the UTS provides connectivity for a backup power source. The system setup has three options for backup power:

- Generator
- UPS
- Other

Use the down/up arrow keys to select the preferred backup power source. APC recommends the use of a generator for **BACKUP1**.

BACKUP1 SOURCE TYPE?
GENERATOR

Backup1 (Generator) Power Rating

Use the down/up arrow keys to set the correct power rating for the backup power source connected to the UTS.

There are three levels for rapid rating increment changes. Press and hold the status system button to adjust the power rating and to move through the three levels described here.

Level 1 increases or decreases the rating by 5 Watts.

Level 2 increases or decreases the rating by 10 Watts.

Level 3 increases or decreases the rating by 100 Watts.

GEN POWER RATING:
0-12000 WATTS

Generator Start Mode

Press the **System Setup** button. For generators featuring manual start, use the **MANUAL** setting. Press the down or up arrow key to change to **AUTO** setting.

For generators featuring automatic start, use the **AUTO** setting.

The UTS has a remote automatic start/stop function for use with generators having the following features:

- automatic start
- automatic choke
- remote start/stop capability

Refer to the documentation in the *Generator Automatic Start/Stop Kit* for automatic generator configuration instructions.

GEN START AUTO/MAN?
MANUAL

Backup2 Source Type

The factory default setting is **UPS**. The backup2 power source inlet, located on the front of the UTS is labeled UPS Inlet as a UPS is the preferred BACKUP2 power source.

BACKUP2 SOURCE TYPE?
UPS

The system setup has three options for backup power:

- Generator
- UPS (recommended **BACKUP2** power source)
- Other

Use the down/up arrow keys to select the preferred backup power source.



NOTE: It is recommended that a UPS be used as **BACKUP2 SOURCE TYPE**. A UPS provides continuous battery backup power during utility brownouts, sags, surges, and power outages.

Without the use of a UPS, fully automatic operation of the UTS cannot be guaranteed.

If a UPS is not selected for the **BACKUP2** power source be sure that the **UNINTERRUPTIBLE** option under Circuit Setup Option 2 is not selected.

Backup2 (UPS) Power Rating

Once the **BACKUP2 SOURCE TYPE** has been selected, that source type will appear in the power rating display message. Use the down/up arrow keys to set the correct power rating for the backup2 power source connected to the UTS.

UPS POWER RATING?
0-1800 WATTS

There are three levels for rapid rating increment changes. Press and hold the down or up arrow key to adjust the power rating and to move through the three levels described here. To revert back to level 1 release the down arrow key then press and hold the down arrow key.

Level 1 increases or decreases the rating by 5 Watts.

Level 2 increases or decreases the rating by 10 Watts.

Level 3 increases or decreases the rating by 100 Watts.

Circuit 1 setup

Use the down/up arrow keys to scroll through the list of load types. Select the load type to be supported by circuit 1.

CKT1 LOAD TYPE?
LIGHT

Circuit 2 setup

Use the down/up arrow keys to scroll through the list of load types. Select the load type to be supported by circuit 2.

CKT2 LOAD TYPE?
LIGHT

Repeat this process for all of the circuits.



NOTE: *UTS6/UTS6H* - provide 120 V circuits only

UTS6BI - together, circuits 5 and 6 form a dedicated 240 V circuit. **DO NOT** use these circuits as individual 120 V circuits.

UTS10BI - Together, circuits 9 and 10 form a dedicated 240 V circuit. **DO NOT** use these circuits as individual 120 V circuits.

Once all of the UTS parameters have been set, the **Setup Wizard** ends indicating that the UTS is setup and ready to operate.

EXITING WIZARD
UTS IS SETUP & READY

System Status Verification

The UTS system status and the status of up to three power sources can be viewed by pressing the **System Status** button located on the front of the UTS. To navigate through the system status menus, press the **System Status** button after viewing the information on the LCD.

LCD displays the input voltages from the **UTILITY** through the main load center for **PHASE1** and **PHASE2**.

UTILITY PHASE1: 120V
UTILITY PHASE2: 120V

LCD displays the **SYSTEM LOAD** (total power), that is being drawn through the UTS AND the power drawn by each phase - **PH1** and **PH2**

This information provides verification that the phases are balanced.

SYSTEM LOAD: 2400W
PH1: 1050W PH2: 1350W

LCD displays the BACKUP1 source voltages for **GEN PHASE1** and **GEN PHASE2**.

GEN PHASE1: 117V
GEN PHASE2: 118V

LCD displays the BACKUP1 source power outputs for **GEN PHASE1** and **GEN PHASE2**.

GEN PHASE1: 480W
GEN PHASE2: 750W

LCD displays the **UPS VOLTAGE** and **UPS LOAD** for the BACKUP2 source (normally a UPS).

UPS VOLTAGE: 120V
UPS POWER: 200W

LCD displays the **MODEL#** (model number), and **SN#** (serial number) of the UTS.

MODEL#: UTS10BI
SN#: JB06008004272

LCD displays the **FW VER** (firmware version) installed in the UTS.

UTS FW VER: 1
UI FW VER: 1

LCD displays the **MFG DATE** (date of manufacture) for the UTS.

MFG DATE: xx/xx/xxxx

Circuit status verification

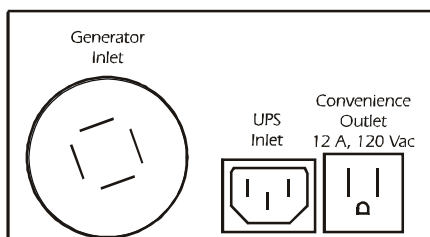
The status of each circuit on the UTS can be viewed by pressing the **Circuit Status** button located on the front of the UTS. To navigate through the circuits, press the **Circuit Status** button after viewing the status of each circuit.

Example: **CK1SRC** (circuit1 source) indicates the power source (utility power), plus the status of circuit1: number of Amps, number of kWh, and number of Watts.

CK1SRC: UTILITY AMP: 1
KWH: 2:35 WATTS: 120

Connect UTS to Backup Power Sources

UTS10BI



Generator



WARNING: Home generator backup systems should be installed by a licensed electrician.

Locate the generator outside a building and at least 10 feet away from buildings, windows, and doors. Failure to follow this safety rule may result in illness or death from breathing carbon monoxide.

The generator must have three to four feet of space around all sides and the top to ensure proper ventilation.

Locate the generator on a dry, level surface protected from rain and excessive dust.

Fuel for gas operated generators must be stored in approved containers, and in well ventilated conditions.

Refer to the generator user documentation for additional safety precautions.

For generators featuring automatic start, use the **AUTO** setting.

The UTS has a remote automatic start/stop function for use with generators having the following features:

- automatic start
- automatic choke
- remote start/stop capability

Contact APC at www.apc.com to order the APC **Generator Automatic Start/Stop Kit**.

To hardwire a generator to the UTS, contact APC at www.apc.com to order the APC **UTS Automatic Remote Start/Stop Kit**.

For details on generator installation and specifications refer to the generator documentation.

Generator to UTS Connectors and Cables		
UTS Model	Connector Type	Cable
UTS6/UTS6BI	L14-20	Rubber jacketed cable Four 12 AWG stranded connectors
UTS6H	L5-30	Rubber jacketed cable Three 10 AWG stranded connectors
UTS10BI	L14-30	Rubber jacketed cable Four 10 AWG stranded connectors

UPS

The UTS is equipped with a standard IEC 320, 120 V inlet specifically intended for use with a UPS. Use the power cord supplied in the accessories kit to connect the UPS to the UTS.

The UTS is equipped with a standard NEMA 5-15, 120 V Convenience outlet for connecting a UPS or another selected load to the UTS. The Convenience outlet can utilize utility power or generator power, providing an uninterruptible power supply during a power outage or fluctuation.

If any circuits are to be configured as uninterruptible, a UPS must be used as the **Backup2** power source. The UPS input cord should plug into the convenience outlet to allow the UPS battery to charge while operating on generator power.

For details on UPS installation and specifications refer to the UPS documentation.

Other backup power sources

The UTS can utilize backup power sources other than a generator and a UPS. Contact APC at www.apc.com for information on alternative backup power sources.

Troubleshooting

Use this chart to solve minor UTS problems.

Refer to www.apc.com for assistance with complex UTS problems.

Problem and Possible Cause	Solution
Problem: The UTS conduit is too long or too short	
Cause: The UTS was not installed at the recommended one foot distance from the building circuit breaker panel.	Conduit too long: have a licensed electrician cut the conduit to shorten the length. Conduit too short: have a licensed electrician add conduit to the existing conduit utilizing the proper use of wire nuts and junction boxes. Adhere to all national and local electrical codes.
Problem: The amperage of a circuit must be changed to accommodate the connected load	
Cause: A 15 A fuse is installed in the circuit, but the connected load requires the use of a 20 A fuse. Cause: A 20 A fuse is installed in the circuit, but the connected load requires the use of a 15 A fuse.	Remove the UTS cover and replace the existing fuse with a fuse of correct amperage. Use the Circuit Setup button to reset the affected circuit. Failure to reset the amperage for the affected circuit will cause nuisance circuit tripping, or a UTS overload condition.
Problem: The UTS does not turn on	
Cause: Incorrect wiring to circuits.	<i>UTS6/UTS6H</i> - Utilizing all of the UTS circuits is not necessary. However, Circuits 5 and 6 must be connected to the building circuit panel and must receive power from opposite phases for the UTS to function. <i>UTS6BI/UTS10BI</i> - Utilizing all of the UTS circuits is not necessary. However, the dedicated 240 V circuits must be connected to the building circuit panel and must receive power for the UTS to function.
Problem: The UTS does not receive power from the generator	
Cause: The generator has been incorrectly connected to the UTS.	Check to be sure the correct wiring configuration has been used.
Cause: The generator output is not 120/240 V single phase. <i>This is not applicable to the UTSS6H.</i>	Check the specifications of the generator. Only 120 V/240 V single phase generators can be used with the UTS.
Problem: The UTS does not receive power from the UPS	
Cause: The UPS is overloaded and has shutdown.	Disconnect the circuits set as uninterruptible one at a time until the UPS begins operating.
Problem: The load does not receive power during a power outage	
Cause: A UTS configuration error is present.	Check the UTS system and circuit configurations and correct any errors. Common errors include: <ul style="list-style-type: none"> • circuits set as uninterruptible when there is no UPS connected to the UTS. • ALM is enabled and the settings are out of specified range. Refer to the Operation Manual for details on ALM settings.

Problem and Possible Cause	Solution
Problem: UTS configuration errors are found	
Cause: Initial UTS configuration is found to be incorrect.	<ul style="list-style-type: none"> Reset the UTS to the factory defaults and begin the setup process again. Use the System Setup button to scroll through the system setup options. Stop at RESET TO FACTORY DEFAULTS. Use the down/up arrow keys to start the Setup Wizard.
Problem: A circuit is mislabeled while using the Setup Wizard	
Cause: An error is made while configuring the UTS circuits.	<ul style="list-style-type: none"> Reset the UTS to the factory defaults and begin the setup process again. Use the System Setup button to scroll through the system setup options. Stop at RESET TO FACTORY DEFAULTS. Use the down/up arrow keys to start the Setup Wizard. Change the circuit labels. Refer to <i>Circuit Configuration and Setup</i> in the Operation Manual for details.
Problem: The circuit switches click on and off as power is supplied intermittently to some loads	
Cause: The neutral wire is missing or configured incorrectly.	Connect the neutral wire correctly.
Problem: There is no power to some loads while operating on utility power, and the overload warning appears on the LCD	
Cause: The current going through the UTS exceeds the maximum rated specifications.	Reduce the load.

UTS Wiring Plan

Load Description	Load Voltage 120 V/240 V	Breaker Number	Load Power Watts or Amps	UTS Circuits		Notes
				Even	Odd	
			Even Circuits Total:			
			Odd Circuits Total:			
			Total Power:			

Backup Power Sources Configuration

	Type	Power	Make/Model	Overload Delay ¹	Start Relay ²	Stop Relay ²	Start Delay ²	Stop Delay ²
	UPS/Gen/Other	Watts	—	Seconds	Normally open/closed		Seconds or Minutes	
BACKUP1								
BACKUP2								
Note1 : Refer to the <i>System Configuration and Setup</i> section in the Operation Manual . Note2 : These entries apply only to auto start generators.								

Circuit Assignments

The tables on this page and the previous page are intended to be filled in and taped to the inside cover of the building circuit breaker panel enclosure.

UTS6/UTS6H

Circuit No.	Load Description
1	
2	
3	
4	
5	
6	

UTS6BI

Circuit No.	Load Description
1	
2	
3	
4	
5/6	

UTS10BI

Circuit No.	Load Description
1	
2	
3	
4	
5	
6	
7	
8	
9/10	

Service

If the unit requires service do not return it to the dealer. Follow these steps:

1. Review the problems discussed in *Troubleshooting* to eliminate common problems.
2. If the problem persists, contact APC Customer Support through the APC Web site, **www.apc.com**.
 - Note the model number of the unit, the serial number located on the front of the unit, and the date purchased. If you call APC Customer Support, a technician will ask you to describe the problem and attempt to solve it over the phone. If this is not possible, the technician will issue a Returned Material Authorization Number (RMA#).
 - If the unit is under warranty, repairs are free.
 - Procedures for servicing or returning products may vary internationally. Refer to the APC Web site for country specific instructions.
3. Pack the unit in its original packaging. If this is not available:
 - Pack the unit carefully to avoid damage in transit. Never use Styrofoam beads for packaging.
 - Damage sustained in transit is not covered under warranty.
4. Mark the RMA# on the outside of the package.
5. Return the unit by insured, prepaid carrier to the address given to you by Customer Support.

APC Worldwide Customer Support

Customer support for this or any other APC product is available at no charge in any of the following ways:

- Refer to the APC Web site to access documents in the APC Knowledge Base and to submit customer support requests.
 - **www.apc.com** (Corporate Headquarters)
Connect to localized APC Web sites for specific countries, each of which provides customer support information.
 - **www.apc.com/support/**
Global support searching APC Knowledge Base and using e-support.
- Contact an APC Customer Support center by telephone or e-mail.
Local, country-specific centers:
go to **www.apc.com/support/contact** for information.

Contact the APC representative or other distributor from whom you purchased your APC product for information on how to obtain local customer support.

Regulatory Information

Radio Frequency Warnings

FCC Class B Compliance Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and, can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Two-Year Warranty

The limited warranty provided by American Power Conversion (APC®) in this statement of Limited Factory Warranty applies only to products you purchase for your commercial or industrial use in the ordinary course of your business.

Terms of warranty

APC warrants its products to be free from defects in materials and workmanship for a period of two years from the date of purchase. The obligation of APC under this warranty is limited to repairing or replacing, at its sole discretion, any such defective products. This warranty does not apply to equipment that has been damaged by accident, negligence or misapplication or has been altered or modified in any way. Repair or replacement of a defective product or part thereof does not extend the original warranty period. Any parts furnished under this warranty may be new or factory-remanufactured.

Non-transferable warranty

This warranty extends only to the original purchaser who must have properly registered the product. The product may be registered at the APC Web site, www.apc.com.

Exclusions

APC shall not be liable under the warranty if its testing and examination disclose that the alleged defect in the product does not exist or was caused by end user or any third person misuse, negligence, improper installation or testing. Further, APC shall not be liable under the warranty for unauthorized attempts to repair or modify wrong or inadequate electrical voltage or connection, inappropriate on-site operation conditions, corrosive atmosphere, repair, installation, start-up by non-APC designated personnel, a change in location or operating use, exposure to the elements, Acts of God, fire, theft, or installation contrary to APC recommendations or specifications or in any event if the APC serial number has been altered, defaced, or removed, or any other cause beyond the range of the intended use.

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Warranty claims

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